

**MINUTES OF REDRESSAL COMMITTEE MEETING FOR REDRESSAL OF GRIEVANCES OF DIFFERENT FIRMS AGAINST
TENDER OF SURGICAL SUTURES ITEMS FOR THE FINANCIAL YEAR 2025-26 HELD ON 01-08-2025 AT 09:30 AM IN THE MEETING
ROOM PURCHASE CELL QUAID-E-AZAM MEDICAL COLLEGE B.V.HOSPITAL, BAHAWALPUR.**

Presentations of the different firms were discussed as per agenda & decisions were made accordingly.

Sr No.	Name of Firm	Lots Nos.	Decision of TAC	Grievances	Decision
01	M/S Eastern Medical Care, Lahore	Lot No. 14 Disinfectant Solution for Dialysis (Cane of 5 Liters) (Fresenius) Lot No. 15 Disinfectant solution for dialysis 5L (B Braun)		The firm submitted grievance pleaded against M/S 3 N Life Med, that the please verify the documents of GMP certificate of quoted product, Valid ISO 13485 / CE certificate / who prequalification, Valid CE / UNP/PA/JpMHLW/US FDA	Committee observed that 3 N Life Med has already attached valid GMP & ISO certificate while CE Certificate c is not mandatory for local manufacturer. Hence rejected the firm presentation.
		Lot No. 14 Disinfectant Solution for Dialysis (Cane of 5 Liters) (Fresenius)		The firm submitted grievance pleaded against, M/S The Cure that plea verify the experience of product from the date of registration.	The registration of LOT # 14 has been attached in the Cure's tender which is issued in 15-03-24. Furthermore the experience of product (Purchase Order/Invoice) has already been attached in Technical bid showing more than one year. Committee rejected the firm presentation
		Lot No. 15 Disinfectant solution for dialysis 5L (B Braun)			The committee observed that the maintenance warranty period of M/S B.Braun, s Dialysis Machines expired on 30 th June 2025. But due to down time in warranty period, the repair & maintenance of B.Braun Dialysis Machines are still with B.Braun. The committee decided to re advertise the Item #15
02	M/S The Cure, Lahore	Lot No. 14 Disinfectant Solution for Dialysis (Cane of 5 Liters) (Fresenius)	Non responsive due to expired FSC.	The firm submitted grievance & requested for re-consideration.	The firm provided valid FSC. The committee accepted the firm presentation and declared the firm responsive for Lot No. 14.

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Sr No.	Name of Firm	Lots Nos.	Decision of TAC	Grievances	Decision
03	M/S Arfi International, Karachi	Lot No. 05, 06 & 07. Double Lumen Dialysis Cannula Disposable, Containing Catheter, Guide Wire, Dropper, Blue Syringes and Dilator Needle #12Fr X12cm + Draps (curved), 12 Fr x15cm + Draps, 12 Fr x 20cm Draps (straight) (curved)	Non responsive due to non provision of quality certificate	The firm submitted grievance & requested for re-consideration.	The committee reviewed the documents and sample report and declared the firm responsive for Lot No. 6 & up held the decision of TAC for Lot No. 5&7 
04	M/S B.Braun Pakistan Pvt Ltd, Karachi	Lot No. 15 Disinfectant solution for dialysis 5L (B Braun)		The firm submit grievance pleaded against M/S 3N Life Med Pharmaceuticals, M/S Eastern Medical Care, Lahore Approved two other brand do not have manufacturer recommendation & selected product use in B.Braun dialysis machine.	The committee observed that the maintenance warranty period of M/S B.Braun, s Dialysis Machines expired on 30 th June 2025. But due to down time in warranty period, the repair & maintenance of B.Braun Dialysis Machines are still with B.Braun. The committee decided to re advertise the Item #15
05	M/S IBL Health Care, Karachi			The firm submitted a letter that mistakenly upload grievance on E-Pad for QAMC & Allied which was not relevant to your institution. Kindly consider this letter is our formal clarification and apology.	The committee has accepted the apology of firm. 




06	M/S 3N-Lifemed Pharmaceuticals, Lahore	Lot No. 04 Concentrate for Haemodialysis (Bicarbonate) 4 Liters Cane. Composition of Part (A): (Glucose > 1g/Liter) (K+ < 2meq/Liter) (Ca++ > 1.25 mmol/Liter)	Non responsive due to sample rejected by end user.	The firm submit grievance violation of PPRA orders regarding end user evaluation, kindle re-evaluation the our sample.	Committee sent the sample for re-evaluation . As per re-evaluation report the committee accepted the firm presentation and declared the firm responsive for Item No.04
		Lot No. 13 Anti Scaling Solution	Non responsive due to Drug registration applied for.	The firm submitted grievance & requested for re-consideration.	Committee rejected the firm presentation and upheld the decision of TAC.
		Lot No. 14 Disinfectant Solution for Dialysis (Cane of 5 Liters) (Fresenius)		The firm submitted grievance that our all document is complete in this Lot but TAC report show as non responsive. Please check	The committee observed that all the documents of the firm were up to the mark but due to typographic mistake firm was declared non responsive. The committee accepted the firm presentation and declared the firm responsive for item #14
07	M/S Rehman Rainbow Pvt Ltd, Lahore		Non responsive due to Bid uploaded in Wrong Lots Nos. through E-Pad	The firm submitted grievance that at the time of uploading the technical & financial bids the E-Pad system did not show the relevant lots and only lot-01. The firm requested please be considered for evaluation of our bid.	Committee rejected the plea of firm as wrong uploading could not be corrected by the procuring agency.

08	M/S Cotton Craft Pvt Ltd, Lahore	Lot No. 22 Bandages Plaster of Paris 15cm x 2.7Meter Lot No. 27 Crepe Bandage 15cm x 4.5Meter Lot No. 28 Crepe Bandage 10cm x 4.5Meter Lot No. 29 Crepe Bandage 7.5cm x 4.5Meter		The firm submitted grievance pleaded against M/S Arson Pharmaceutical Industries, that the above mentioned lots the firm have no market experience.	The committee observed that firm did not provided Market experience in Government /Public sector in their Technical Bid. (a) The product has been recently marketed. So the committee decided to accept the plea of Cotton craft & declared Arson Pharmaceuticals industries non responsive for Lot No.22, 27,28 & 29.
09	M/S Uniprom Healthcare, Karachi	Lot No. 37 Transparent Polyurethane Dressing 15x28cm Lot No. 38 Transparent Polyurethane Dressing 10x14cm Lot No. 40 Adhesive Wound Dressing 45x60 cm (Opsite)	Non responsive due to expired FSC.	The firm submitted grievance & requested for re-consideration.	The firm failed to provide renewal of Free Sale Certificate, therefore Committee rejected the plea and upheld the decision of TAC.
09	M/S Uniprom Healthcare, Karachi	Lot No. 31 Paper Adhesive Tape (Medical Use) 1" Lot No. 32 Paper Adhesive Tape (Medical Use) 2"	Non responsive due to sample rejected by end user	The firm submitted grievance & requested for re-consideration.	The committee Re Evaluated the sample & rejected it. Hence upheld the decision of TAC <i>Rijaz</i>
10	M/S Kohinoor Industries, Sahiwal	Lot No. 19 Absorbent Cotton Wool (BPC) 500gm Lot No. 20 Absorbent Gauze (BPC) Lot No. 24 Cotton Bandage 10cm x 6Meter BPC Lot No. 25 Cotton Bandage 15cm x 6Meter BPC Lot No. 26 Cotton Bandage 6.5cm x 6Meter BPC	Non responsive due to Non provision of NTN & STN	The firm submitted grievance & requested for re-consideration.	The firm submitted NTN & STN documents in grievance, committee reviewed the submitted documents & declared the firm responsive. <i>SA</i>

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		Lot No. 27 Crepe Bandage 15cm x 4.5Meter	Non responsive due to Non provision of NTN & STN & sample rejected by end user.	The firm submitted grievance & requested for re-consideration.	The firm submitted NTN & STN documents in grievance. The committee accepted missing documents, the sample was re evaluated & rejected by the committee. Hence upheld the decision of TAC.
		Lot No. 28 Crepe Bandage 10cm x 4.5Meter	Non responsive due to Non provision of NTN & STN & sample rejected by end user.	The firm submitted grievance & requested for re-consideration.	The firm submitted NTN & STN documents in grievance. The committee accepted missing documents, the sample was re evaluated & rejected by the committee. Hence upheld the decision of TAC.
11	M/S Arson Pharmaceutical Industries, Lahore	Lot No. 21 Adhesive Plaster (Zinc Oxide) Spool of 7.5cm x 5 to 9 Meter.	Non responsive due to sample rejected by end user	The firm submitted grievance & requested for re-consideration.	The committee re- evaluated the sample and rejected the plea. Hence upheld the decision of TAC.
12	M/S SOS Technologies, Multan	Lot No. 19 Absorbent Cotton Wool (BPC) 500gm	Non responsive due to sample rejected by end user	The firm submitted grievance & requested for re-consideration.	The committee re- evaluated the sample and rejected the plea. Hence upheld the decision of TAC.
13	M/S Al-Hamd Enterprises, Karachi	Lot No. 21 Adhesive Plaster (Zinc Oxide)	Non responsive due to Non provision of NTN & STN	The firm submitted grievance & requested for re-consideration.	The firm provided NTN & STN documents, committee reviewed documents & accepted the plea of firm. Hence firm declared responsive.

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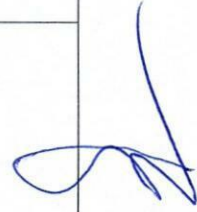


		Lot No. 31 Paper Adhesive Tape (Medical Use) 1"	Non responsive due to Non provision of NTN & STN & Sample rejected by end user	The firm submitted grievance & requested for re-consideration. The firm requested to review the decision accordance to PPRA rule 32.	The firm provided NTN & STN documents, committee reviewed documents & re evaluated the sample and approved it. Hence firm declared responsive.
14	M/S K.S Agencies, Karachi	Lot No. 44 Black Silk Braided Size 1, ½ Circle RB & Needle All Sizes Taper Point Lot No. 46 Black Silk Braided Size 2/0, ½ Circle RB, Curved / Reverse / Straight Cutting & Needle All Sizes		The firm submitted grievance pleaded against M/S Meher Traders, Kindly check the FSC with brand name & re-evaluate the sample of Lot No. 44 & 46	The committee rejected the plea of firm, Hence upheld the decision of TAC and Meher Traders remained responsive.
15	M/S Medilution Health Care, Karachi	Lot No. 65 Polypropylene Knitted Non Absorbable / Absorbable Mesh Undyed All Sizes 15x15 Lot No. 66 Polypropylene Knitted Non Absorbable Mesh Undyed All Sizes 6 x 11	Non responsive due to non provision of quality certificate	The firm submitted grievance & requested for re-consideration along with quality certificate.	The firm representative was absent on schedule date & time, so committee rejected the plea of firm. Hence upheld the decision of TAC.
16	M/S A-Feroz & Co, Karachi	Lot No. 59 Polyglactin / Polyglycolic Acid Lactomer Size 1, ½ Circle RB & Needle	Non responsive due to quality certificate expired	The firm submitted grievance & requested for re-consideration	The Firm provided FDA Clearance in Grievance and committee reviewed documents and accepted. Hence firm declared responsive for lot No.59
16	M/S A-Feroz & Co, Karachi	Lot No. 60 Polyglactin / Polyglycolic Acid Lactomer Size 2/0, ½ Circle RB & Needle	Non responsive due to quality certificate expired	The firm submitted grievance & requested for re-consideration	The Firm provided FDA Clearance in Grievance and committee reviewed documents and accepted. Hence firm declared responsive for lot No.60

16	M/S A-Feroz & Co, Karachi	Lot No. 61 Polyglactin / Polyglycolic Acid Lactomer Size 3/0, 1/2 Circle RB Needle	Non responsive due to quality certificate expired	The firm submitted grievance & requested for re- consideration	The Firm provided FDA Clearance in Grievance and committee reviewed documents and accepted. Hence firm declared responsive for lot No.61
16	M/S A-Feroz & Co, Karachi	Lot No. 62 Polyglactin / Polyglycolic Acid Lactomer Size 4/0, 1/2 Circle RB Needle	Non responsive due to quality certificate expired & sample rejected by end user.	The firm submitted grievance & requested for re- consideration	The committee re- evaluated the documents and samples. While he documents were accepted. Upon re evaluation, the samples were rejected, therefore the firm was declared non responsive.
17	M/S Sind Medical Store, Karachi		Non responsive due to less then CDR	The firm submitted grievance	The firm submitted grievance & requested for Re- consideration. The committee scrutinized the matter in detail and accepted the firm presentation. Hence the firm declared responsive.
18	M/S Meher Traders, Karachi	Lot No. 59 Polyglactin / Polyglycolic Acid Lactomer Size 1, 1/2 Circle RB Needle	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The committee sent the sample for re- evaluation to end user. As per re evaluation report, the sample were declared approved. Hence the firm declared responsive for Item No. 59.
		Lot No. 60 Polyglactin / Polyglycolic Acid Lactomer Size 2/0, 1/2 Circle RB Needle	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The committee sent the sample for re- evaluation to end user. As per re evaluation report, the sample were declared approved. Hence the firm declared responsive for Item No. 60

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18	M/S Meher Traders, Karachi	Lot No. 68 Polypropylene Size 1, 1/2 Circle RB / Taper Point e Needle All Sizes	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The committee sent the sample for re- evaluation to end user. As per re evaluation report, the sample were declared approved. Hence the firm declared responsive for Item No.68.
		Lot No. 70 Polypropylene Size 2/0, 1/2 Circle RB / Taper Point e Needle All Sizes	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The committee sent the sample for re- evaluation to end user. As per re evaluation report, the sample were declared approved. Hence the firm declared responsive for Item No. 70
19	M/S Akram Brothers & Co, Lahore	Lot No. 48 Black Silk Braided Size 4/0, Curved Cutting e Needle All Sizes	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 55 Catgut Chromic Size 4/0, 1/2 Curved Needle RB / Taper Point e Needle All Sizes	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 56 Polyglactin (Anti Bacterial) Rx Vicryl 0 (1/3 Circle Needle)	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC





19	M/S Akram Brothers & Co, Lahore	Lot No. 57 Polyglactin (Anti Bacterial) Rx Vicryl 1 (1/3 Circle Needle)	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 58 Polyglactin (Anti Bacterial) Rx Vicryl 2/0	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 62 Polyglactin / Polyglycolic Acid Lactomer Size 4/0, 1/2 Circle RB ē Needle	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
19	M/S Akram Brothers & Co, Lahore	Lot No. 64 Polyglactin / Polyglycolic Acid Lactomer Size 5/0 RB ē Needle 17μm	Non responsive due to non provision of sample.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 71 Polypropylene 2/0, 1/2 circle, taper point, Double needle.	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 73 Polypropylene 3/0, 26mm, 1/2 circle taper point Double needle, 90cm length	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC





19	M/S Akram Brothers & Co, Lahore	Lot No. 74 Polypropylene Size 4/0, RB / Curved Cutting / Taper Point & Needle All Sizes	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 75 Polypropylene 4/0 with 16 mm, taper point, 1/2 circle Double needle, 90cm length	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 76 Polypropylene 4/0 with 20 mm, taper point, 1/2 circle Double needle, 90cm length	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
19	M/S Akram Brothers & Co, Lahore	Lot No. 78 Polypropylene 6/0, 13mm ½ C, taper point, Double Ended Needle	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 80 Polypropylene 7/0, 8mm/9.3mm ½ C, taper point, Double Ended Needle	Non responsive due to non provision of sample.	The firm submitted grievance	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC
		Lot No. 81 Surgical Steel Wires No 5	Non responsive due to sample rejected by end user.	The firm submitted grievance for re-evaluation the sample.	The firm re- presentative was absent on schedule date & time, therefore committee rejected the plea. Hence upheld the decision of TAC

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(Member)

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PIC Bahawalpur
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